NISSAN GROUP











YOUR NEW NISSAN GROUP EPC

FEATURES AND BENEFITS



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NEW Nissan Group EPC

MORE POWER, MORE PRODUCTIVITY

- Flexibility to suit all needs, Microcat Live is available fully online or as an offline, DVD-based EPC.
- Improved Nissan Illustrations we have dramatically improved the catalog illustrations offering high resolution images with superior zoom capabilities.
- Printing and Emailing automatic set up lets you share illustration and grid information easily with your customers and dealership colleagues.

- New Streamlined User Interface fewer clicks mean you can navigate faster and access parts data more efficiently.
- Local Parts Data access local Value Advantage Parts, Pricing, Supersessions, Technical Service Bulletins and more from your local distributor.
- **DMS Integration** ensures you have the basic parts transfer capability into your DMS, allowing for paperless processing.



FEATURES AND BENEFITS

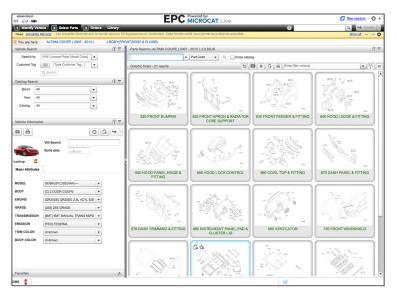
NEW Nissan Group EPC

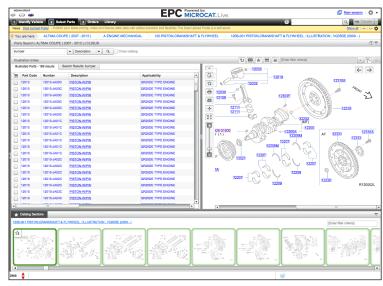
INDUSTRY LEADING EPC FUNCTIONALITY

- VIN Specific Filtering fast and precise parts filtering for a specific vehicle – producing single part identification on 99% of searches.
- Model-Year-Catalog Selection identify the vehicle using the model year and catalog, simplifying and speeding up the vehicle identification process.
- **Custom Catalog** allows easier navigation through the catalog for a collision repair quote.
- Vehicle Index Filter reduce catalog options by typing in part of the vehicle description, allowing faster vehicle identification.
- Weekly Data Updates images and catalog data updated weekly, meaning that the data within Microcat Live will be more current and accurate.
- Illustration Handling Tools zoom, resize, print and pan around the illustration easily.
- Marquee Selection of Parts on Image selects multiple parts on the image and sends them to the Order List.
- **Color Image Hotspots** green, blue and red hotspots assist with identifying correct, selective and incorrect fit parts.

- "Add to Order" Function from Supersession Screen –
 add a part number straight to the Order List from the
 supersession screen without moving around numerous
 screens in the catalog.
- Advanced Filtering Search of Results reduce search results simply by typing in key word(s).
- Section Navigation Hyperlinks easy-to-use navigation tool indicates which section of the catalog you're in at all times, providing a powerful navigation shortcut.
- **Shared Content** notes, quotes and customer tags may be shared by other users in the dealership.
- **Superservice Integration** use EPC to identify and instantly transfer additional parts to Superservice Menus precision quoting or Superservice Triage multi-point inspection.
- Parts Data Grid Display displays all core OEM part data required so you can perform quicker interpretation and place orders instantly.
- Display Illustration and Parts Data Side by Side –
 ability to toggle from landscape display to portrait display
 means greater flexibility to select a display that suits you.

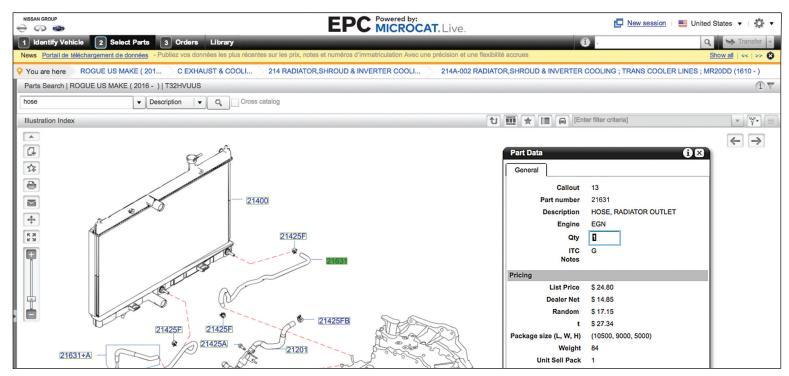






VEHICLE INFORMATION & GRAPHIC INDEX

FILM STRIP NAVIGATION



PART DATA SUMMARY

ONLINE PLATFORM		
FEATURE	BENEFIT	
Reduced Operational Cost	Operational costs are reduced when no special servers or hardware systems are needed. Microcat Live can be used on any computer inside or outside the dealership.	
No Delays	Catalog information is automatically maintained and up-to-date whenever users log on. No servers or discs required to install or maintain.	
Automatic Updates	All dealership users access the same version and up-to-date parts information (prices/supersession) without multiple monthly discs or complicated server downloads.	
Information Sharing	Automatic email and print set-up lets you share information easily with your customers and dealer users. Dealer users may share your notes, quotes and orders without complicated server set-ups.	
Secure Access Anywhere, Anytime	With a computer, an Internet connection and a user name and password, you're up and running anywhere, anytime. Your notes, quotes, and orders are stored securely and available from any location, allowing new sales approaches to be pursued outside the dealership walls.	

ADVANCED SEARCH AND FILTER FOR FASTER RESULTS		
FEATURE	BENEFIT	
Last 8 or Full 17-digit VIN	Partial or full 17-digit VIN identifies a vehicle quickly and accurately.	
Search Fields on Every Screen	Less keystrokes, shortcuts, drop-down menus and screen changes save you time to look up a part.	
Multiple Word Description Search	Description search increases accuracy by reducing selective fit choices returned from a look up.	
Multiple Word Filtering	Filtering reduces results quickly, while backing off digits in the filter returns you to the full original results quickly.	
Multiple Part Code / Base Number	Look up as many as 15 part codes / base numbers at one time to increase productivity in your operations.	
Quick Navigation for Advanced Searching	Advanced search feature increases accuracy of results for users at all experience levels.	
Filmstrip View	Provides the ability to filter or scroll through section thumbnails quickly and efficiently.	





BETTER INFORMATION AT YOUR FINGERTIPS		
FEATURE	BENEFIT	
Up-to-date Information	Up-to-date VIN information, parts data, illustrations and parts pricing gives you the information you need to accurately perform your work.	
Customer Tags	Tagging a VIN with a customer tag (i.e. Mr. G Jones) lets you use that tag to more quickly identify that VIN in the future. User tags are accessible by all users in the dealership.	
VIN Notes	Adding dealer fitment information to a specific VIN improves subsequent interpretation accuracy. VIN notes can be shared between dealer users, workstations and offsite locations to enhance customer satisfaction.	
Parts Data Card	With all relevant information related to a part number in one place, the accuracy of your parts selection is enhanced.	
Full Color Accessory Catalog*	Placing genuine and local accessory information inside the catalog saves you time and provides the opportunity to further increase sales.	
Reference Library	General and section information that makes your work easier.	
TSBs Linked to Part Numbers*	By alerting that a Technical Service Bulletin exists you're able to be more informed when it comes to helping customers.	
Pricing	Create additional price levels for customer segments (e.g. Fleet, Trade) and show profit margins on sales.	

^{*}Only available in markets where data has been supplied

USER PERFORMANCE AND SATISFACTION GAINS		
FEATURE	BENEFIT	
Illustration Handling Tools	Manipulate illustrations from a single point to improve your satisfaction while operating the catalog.	
Across Catalog Hierarchy	Links that let you navigate quickly through the catalog and back to previous locations and information.	
Expand and Sort Columns in Parts Grid	Set column widths to your personal preference and change the sort order of columns to suit the data and your viewing style.	
Email Information to Your Customer	With automatic email set-up you can create and send specific components of a catalog, illustrations, parts lists, VIN details, quotes or orders directly to your customer quickly and with no hassles.	
Grouping Parts on Quote and Order	Parts in a quote or order for multiple vehicles can be separated to make it easier for your customers to review.	
Expanded VIN Details from Search Results	View expanded VIN details and search results or illustrations on the same screen. Saves you time going back and forth between the two.	
Single Click to Send to DMS	Bypass the quote/order list when you just need to send parts direct to your DMS.	
Multilingual	Microcat Live is multilingual and supports over 28 languages for the user interface, parts information and reporting.	
See and Learn Videos	Learn by example – access to learning videos cover the key features to maximize your skills and productivity.	



EQUIPMENT SPECIFICATIONS		
PC and Operating System Flexibility	Works on any internet-connected Windows PC and tablet computer, with an Adobe Flash-compatible browser such as: Internet Explorer, Firefox and Chrome. This saves your parts department staff from any hardware and operating system changes.	
Compatible Hardware Requirements	Windows 7 and above Adobe Flash Player (latest version) 4GB RAM* 1280 x 1024 screen resolution	
Compatible Browsers	Internet Explorer 10 and above, Google Chrome, Safari and Firefox (latest versions)	
Internet – WiFi Connection	Internet connection and browser requirements under normal conditions require a high-speed broadband connection with low latency.	

To allow emailing of quotes and invoices from Microcat LIVE, you may need to allow incoming emails from our sending hosts. For further information and a list of our sending hosts, please see http://microcatparts.com.

Your browser settings:

- Where the browser Popup Blocker setting is switched on, ensure that ".ifmsystems.com," superservice.com and "*.myinfomedia.com" domains are included as an exception
- Cookies enabled
- JavaScript enabled



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More Power, More Productivity

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