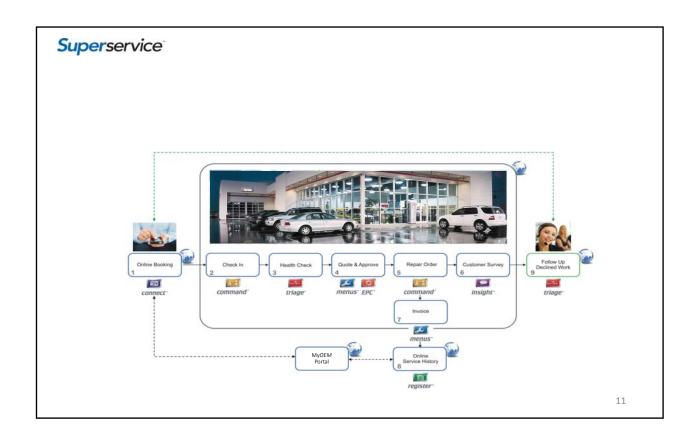


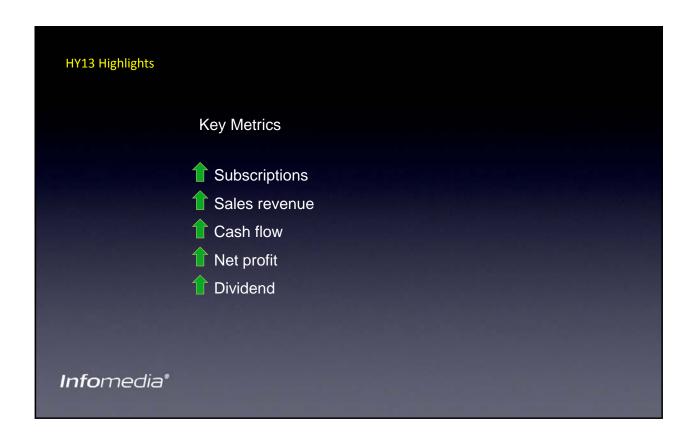
# **Superservice**

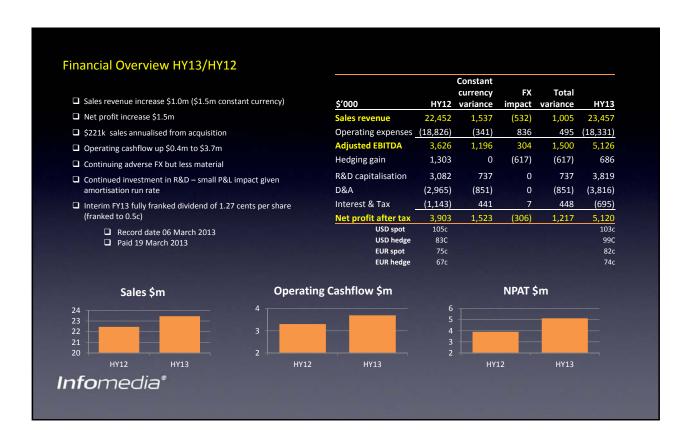
Superservice  EPC  Microcat LIVE Online electronic parts catalogue with Menus interface  Superservice  menus  Precision Quoting, highlighting VIN specific menu information	
Cumovacon ico	
Superservice eVHC with interface to VIN specific menus for automated pricing	
Superservice Real time CSI measurement before customer leaves dealership	
Superservice register Secure, online service history recording, linked to MyOEM portal	
Superservice connect Self-serve online customer appointment booking – 24/7	

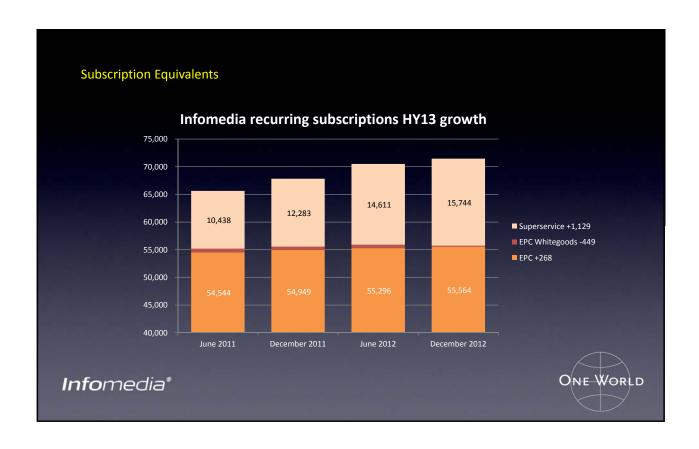
10

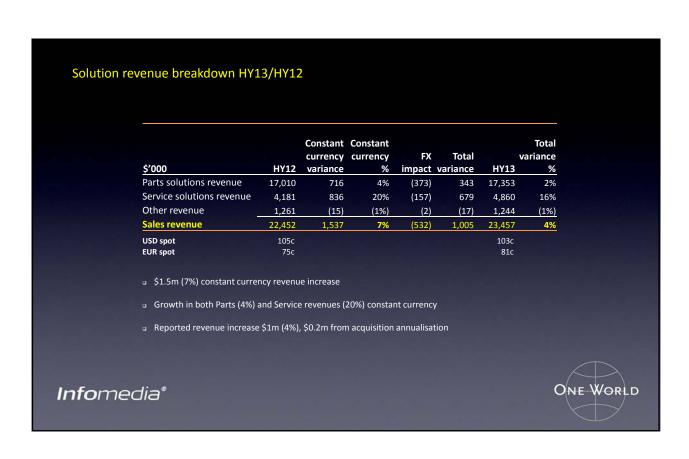


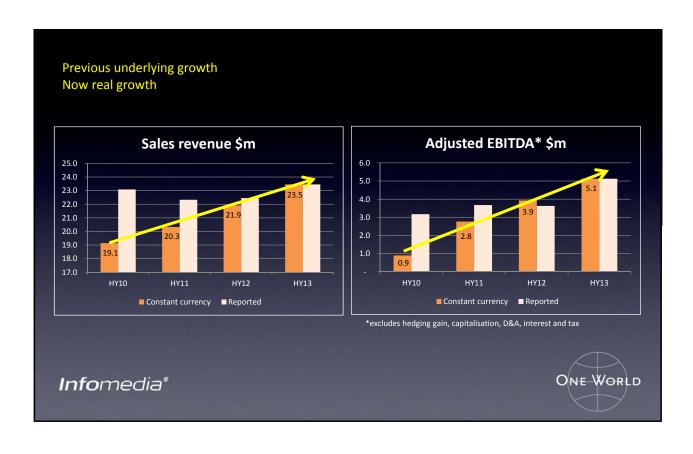


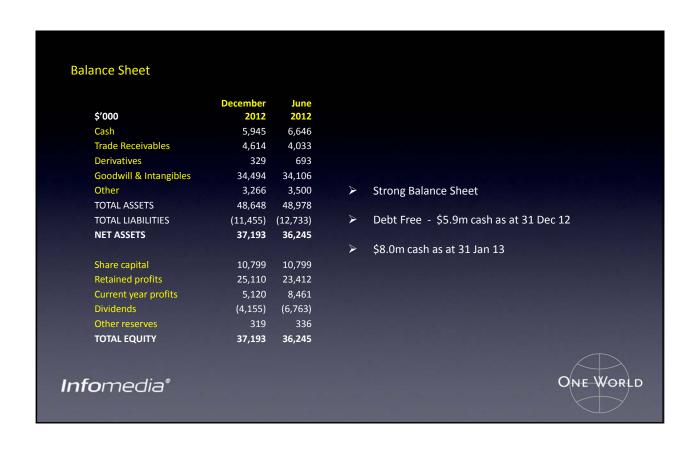












## Summary of FX cover as at 21 February 2012

## **Forward FX contracts**

Currency	Year	Company sells '000	Exchange rate	
USD	FY13	3,550	97c	
USD	FY14	750	100c	
EUR	FY13	3,270	76c	
EUR	FY14	2,760	75c	

## **Collar contracts**

Currency	Expires end	Company sells '000	Protection rate	Participation rate
USD	Q3FY13	1,000	110c	88c
USD	Q4FY13	775	110c	88c
USD	Q1FY14	1,500	106c	99c
USD	Q2FY14	1,500	106c	99c

#### **Enhanced collar contracts**

Currency	Monthly during	Company sells '000 (Monthly)	Protection rate	Participation rate	Strike rate*
EUR	FY14	460	79c	69c	77c
EUR	FY14	420	79c	69c	78c

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#### FY13 2nd half themes

#### Relative to 1<sup>st</sup> half FY13:

- □ Forecasted increase in sales revenue (Strong pipeline/timing risk)
- Expected small increase in operational costs
- Adverse FX impact as lower contract rate hedges roll off
- Continued R&D investment
- Increased amortisation and tax expense

## Consequences:

- □ Full year FY13 Cashflow from Operations: \$9.5m \$10.5m
- Revised Full year FY13 Net Profit guidance: \$8.5m \$9.5m

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