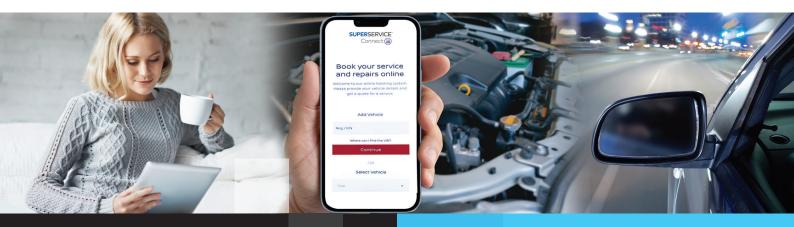


CONVENIENCE AND ENGAGEMENT

Superservice Connect is an online booking and quoting system that gives customers flexibility to book a service appointment any time, any day.



• Integrated Online Booking Engine

Accept bookings 24/7 – Free up staff and improve customer convenience by empowering new and existing customers to book service appointments directly from dealer or automaker websites.

 VIN-precise Service, Repair, Accessory and Fixed Price Data

Boost service sales – Customers can easily create and customise accurate, fully priced quotes with detailed job information for their scheduled service, additional repairs and accessory jobs.

- Dealer Console and Dashboard
 - Manage booking easily One central location to manage online and phone bookings, loan car availabilities and transportation options, employee availabilities and reports.
- Real-time Availabilities and Offers

Maximise productivity and profits – Keep service bays full and fill in empty appointment slots by running special discounts and campaigns.

Automated Alerts

Reduce customer no-shows – Keep in touch with customers and reduce lost revenue with automated reminders and confirmation via email and messages. Superservice Connect drives exceptional customer experience and service sales.

