

MICROCAT®

Microcat EPC

Parts Selling, Reimagined.

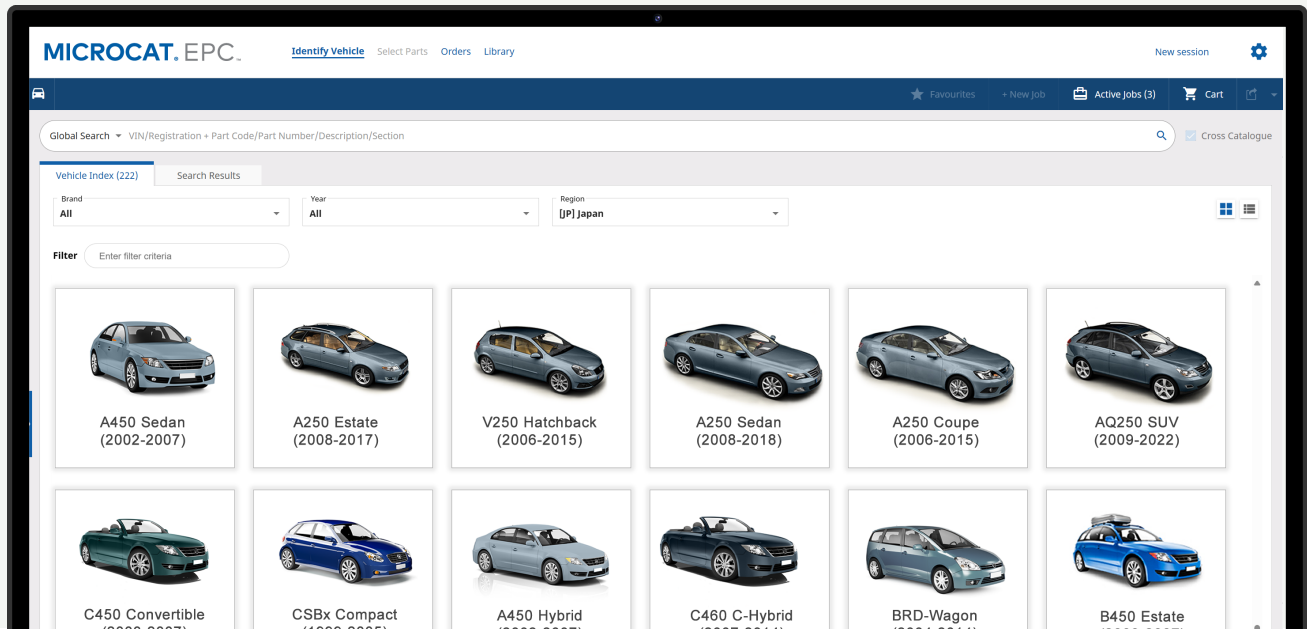
Precision parts – every time. The all-in-one EPC solution for faster searches, easier orders, efficient teams, and satisfied customers.

What is Microcat EPC?

Microcat EPC (Electronic Parts Catalogue) is the smart choice for dealerships and workshops that need to find the right parts quickly and accurately. It helps your teams get the job done faster, by providing up-to-date, VIN-specific Parts & Labor data, directly from the OEM.

With advanced search tools, detailed illustrations and fast ordering, your teams can reduce downtime, increase workshop efficiency and keep customers happy.

It’s the all-in-one tool to make your parts department work faster and smarter.



How can Microcat EPC increase workshop efficiency?

VIN Precise Data for Specific Makes and Models: Instantly find the exact parts needed using the Vehicle Identification Number (VIN), ensuring accuracy and reducing errors.

Latest OEM Updates and Prices: Get real-time updates on parts availability, prices, and supersessions straight from the OEM, so your teams always have the latest information.

Global Search Capabilities: Easily locate parts using descriptions, part numbers, or PNCs. The robust global search feature speeds up parts identification.

Intuitive UI/UX with Detailed Parts Illustrations :Navigate a user-friendly interface featuring large, detailed diagrams that simplify parts identification, even for complex components.

Easy Order Building from the Search Screen: Quickly build orders directly from the search screen with a single click, making the ordering process more efficient.

DMS Integration: Integrates seamlessly with your Dealership Management System (DMS), reducing manual data entry and speeding up the ordering workflow.

Superservice Integration: Microcat EPC synchs with Infomedia’s Superservice Menus (Service Quoting) & Superservice Triage (MPI) tools to allow easy transfer of data between Parts & Service teams.

Microcat Pro – Look Up Parts Anytime, Anywhere: Whether your teams are in the Service Bay, with your customers, or off-site, with Microcat Pro they can quickly look up parts data on any device, reducing backlogs at Parts Counters.



Ready to get started?

Then we’d love to hear from you.

To see Microcat EPC in action, contact start@infomedia.com.au.

INFOMEDIA™

www.infomedia.com.au
Copyright © 2024 Infomedia Ltd. MFH 11/24