

MICROCAT® Messenger

Message customers
to drive profits

Microcat Messenger seamlessly integrates with Microcat EPC to connect parts departments to trade customers and internal dealership staff.

What is Microcat Messenger?

The only messaging app that seamlessly integrates with Microcat EPC.

One convenient location to receive messages, look up parts information and respond instantly.



Real-time Instant Messaging

Streamline customer service – Improve the quality and timeliness of parts information shared between the parts department and its customers.

Integrated to Microcat EPC

Better workflow – One easy and convenient location to receive messages, look up parts information and respond instantly to customers.

VIN Barcode Scanner

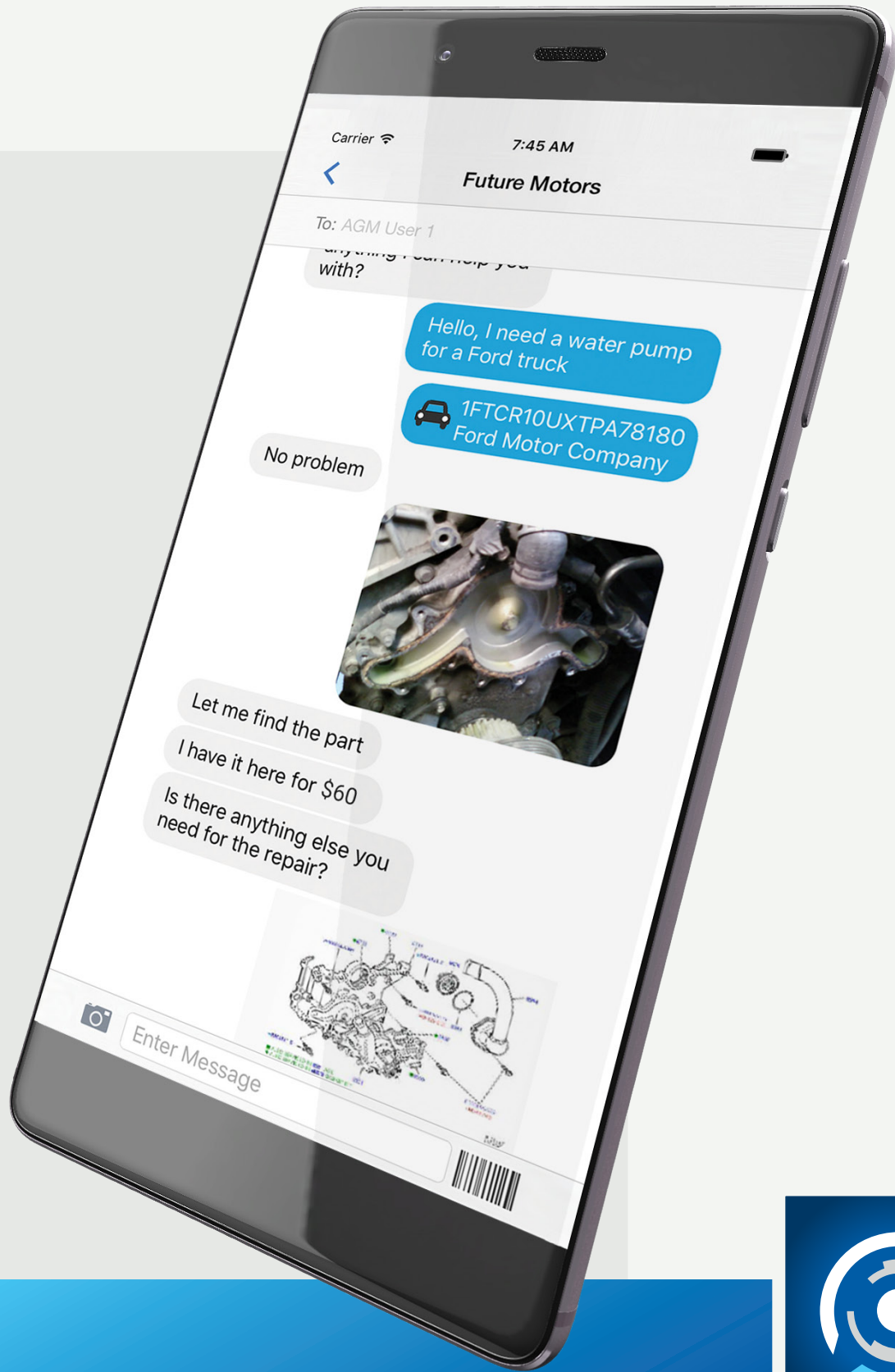
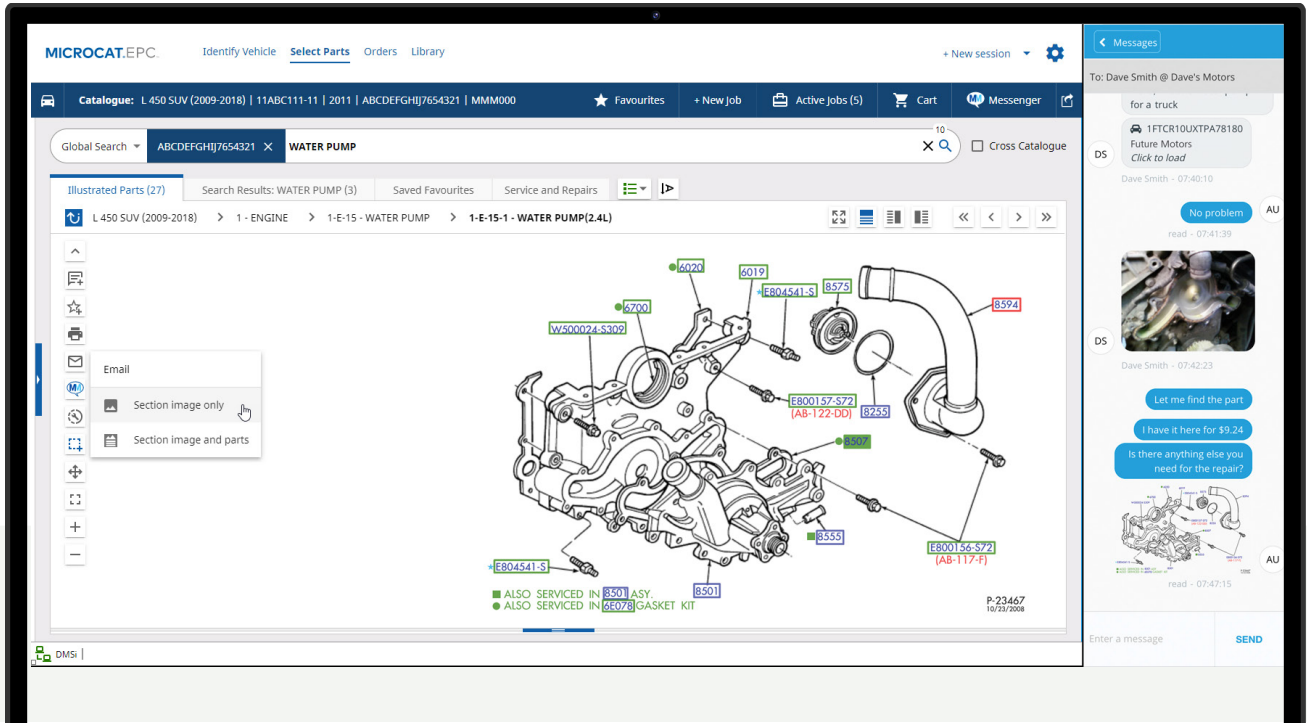
Find the right vehicle – Trade customers and technicians can easily scan VIN barcodes and Microcat automatically loads the correct vehicle model for the parts department.

Integrated Camera for Photos & Videos

Easier parts identification – Photos and videos help dealership staff identify the correct parts and reduce errors in parts ordering.

OE Part Numbers & Illustrations

Accurate parts order – Parts staff can easily look up and share part numbers, illustrations, pricing and information with their technicians and trade customers.



Ready to get started?

Then we'd love to hear from you.

To see Microcat Messenger in action, contact
start@microcatparts.com.

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