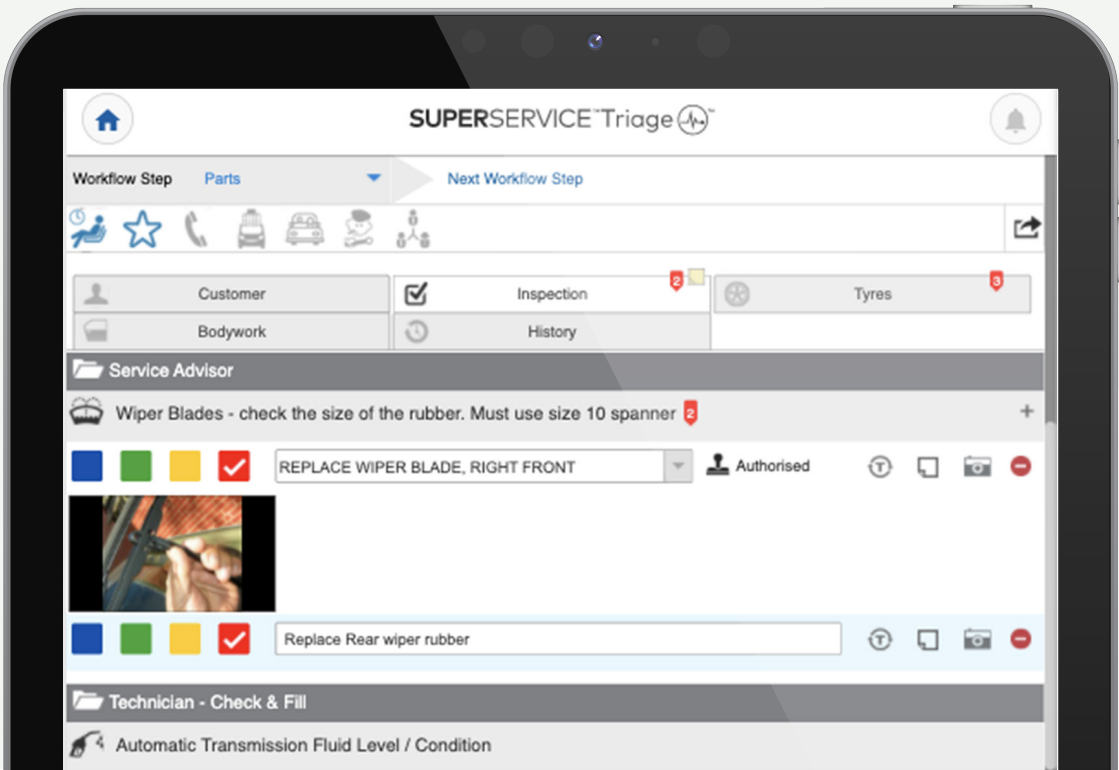


Data-driven digital Electronic Vehicle Health Check (eVHC)

Boost service productivity, profitability and customer trust with fast and transparent vehicle inspections.

What is Superservice Triage (SST)?

Superservice Triage is a digital vehicle inspection tool designed to enhance workshop efficiency and customer transparency during the eVHC process. Using Superservice Triage, Service Advisors and Technicians can conduct mobile-friendly, VIN-specific inspections, identify repair opportunities, and provide customers with detailed reports that include photos and videos of their vehicle's condition.



How can Superservice Triage improve my customer experience and workshop efficiency?

The difference between Superservice Triage and other eVHC solutions is that it's **driven by data**. It is powered by the very latest VIN-specific genuine OEM parts & labour data, and includes a detailed breakdown of every line item required for the manufacturer recommended service intervals. It offers your workshop teams the following benefits:

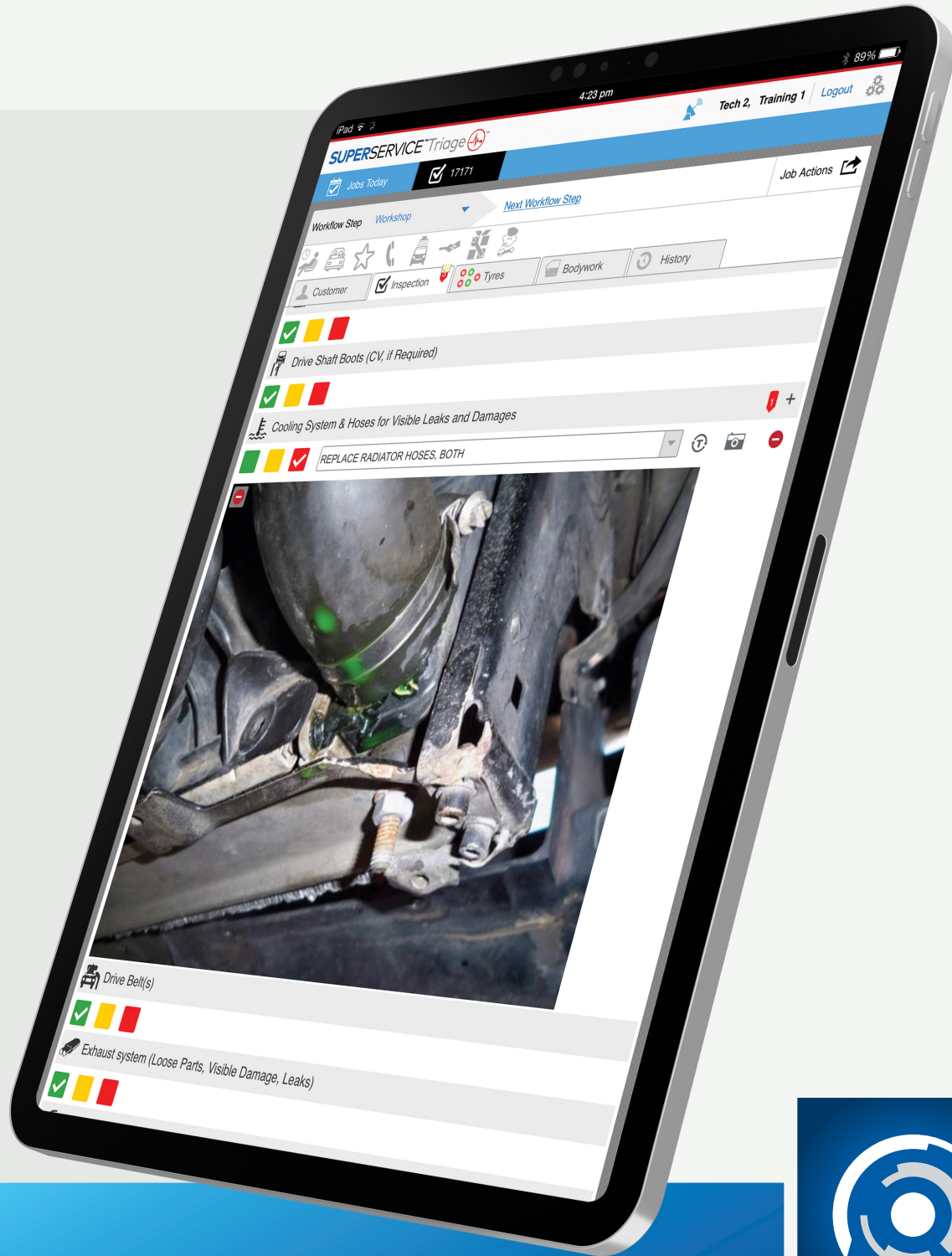
Build customer trust through transparency: The report includes a detailed breakdown of all work required. Your teams can include both photos and videos to clearly demonstrate why repairs are needed.

Gain faster approvals: Customers receive digital reports via email or text, allowing them to review the information wherever they are. This also means your teams can quickly get authorisation for work required and take remote payments too.

Increased upsell opportunities: By identifying additional repair opportunities through data-driven digital inspections, Superservice Triage allows Technicians to recommend service or repair items that might have been otherwise overlooked.

Future service opportunities: Superservice Triage tracks declined work and can automatically follow up with customers for future repairs.

Seamless integration with approved 3rd party solutions: Superservice Triage integrates with other essential solutions in your workshop, including over 100 DMS worldwide.



Ready to get started?

Then we'd love to hear from you.

Superservice Triage is an invaluable tool used by Service teams in over 180 countries. If you'd like to find out more about how we could help your workshop teams too, please contact sales@superservice.com.