MICROCAT.EPC™

Recommended System Specifications and Network Settings
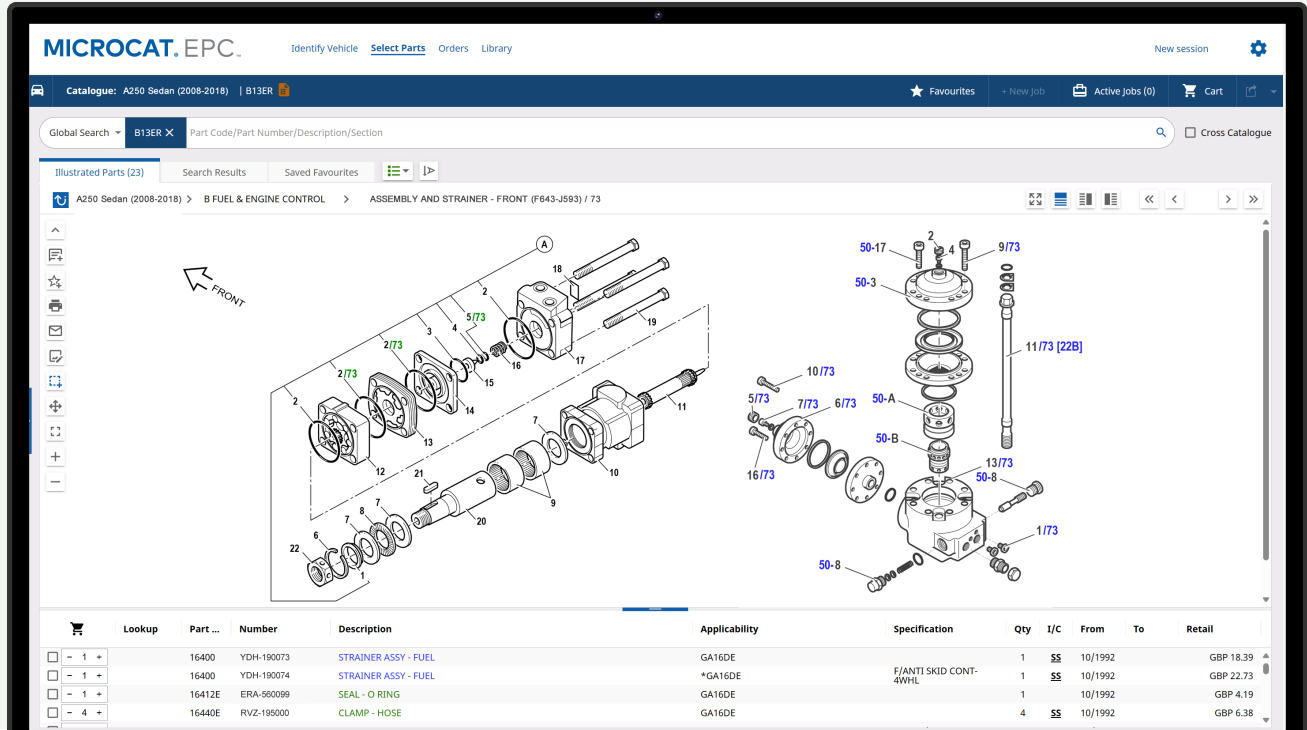
Parts Selling, Reimagined.

Recommended operating platforms and browsers:

- Windows 10 and above
- Microsoft Edge (instead of Internet Explorer), Google Chrome and Firefox (latest versions)
- DMSi integration requires the Microsoft.NET Framework v4.6.1 (x86 and x64) and above

Hardware configurations:

- 8GB RAM*
- 1920 x 1080 screen resolution

* It is recommended that 128MB of RAM be available for every browser session of Microcat EPC.

Display configurations

To change the size of fonts and tiles in Microcat EPC:

- **Change your zoom settings:** If you have a wheeled mouse, use the "Ctrl" button on your keyboard and spin your mouse wheel forward or backward for the desired resolution. You can also manually change the zoom percentage in your browser settings menu.
- **Change your display settings:** Both Windows and Apple have display scaling settings which allow you to adjust the size of all texts, apps and images displayed on your computer screen. If you're a Windows user, go to "Personal Display" settings and if you're an Apple user, go to "Retina Display".

For online users

Optimal access to the internet:

- Broadband internet access (T1, Cable, xDSL or better connection).
- A high-speed broadband connection with low latency handles most of the needs of a modern dealership and Microcat EPC. If the connection also supports internet-based telephone/video calls, downloading of large files, or hosting the dealership's website, then a higher grade line might be required. The dealerships' internet service provider can take into account particular circumstances and advise accordingly.

Essential settings for your network:

- Where an internet proxy server is being used, ensure that you have unrestricted access to the following domains: "*.ifmsystems.com", "*.myinfomedia.com", "*.superservice.com", "*.superservice.auth0.com".

Browser settings:

- Where the browser Popup Blocker setting is switched on, ensure these domains are included as an exception: "*.ifmsystems.com", "*.myinfomedia.com", "*.superservice.com", "*.superservice.auth0.com".
- Cookies enabled
- JavaScript enabled

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