

RECOMMENDED SPECIFICATIONS

Recommended operating platforms and browsers:

- Windows 7 and above
- Microsoft Edge, Google Chrome, Safari and Firefox (latest versions)
- Adobe Flash Player (latest version)
- DMSi integration requires the Microsoft.NET Framework v3.5 and above

Hardware configurations:

- 4GB RAM*
- 1280 x 1024 screen resolution
- DVD-ROM (required for Offline DVD users only)

* It is recommended that 128MB of RAM be available for every browser session of Microcat Live.

For Online Users

Testing the dealer online environment:

Infomedia has created an Are you Ready? online compatibility test for users to assess if their internet connection is ready to support Microcat Live.

- Are you Ready? - This useful tool allows dealership users to test internet connectivity and provides a rating: GREEN, AMBER or RED. If the connectivity is identified as AMBER or RED, users will need to review the recommended operating settings to determine if there are changes that need to be made to improve the performance.

Optimal access to the internet:

- Broadband internet access (T1, Cable, xDSL or better connection).
- A high-speed broadband connection with low latency handles most of the needs of a modern dealership and Microcat Live. If the connection also supports internet based telephone / video calls, downloading of large files, or hosting the dealership's website, then a higher grade line might be required. The dealerships' internet service provider can take into account particular circumstances and advise accordingly.

Essential settings for your network:

- Where an internet proxy server is being used, ensure that you have unrestricted access to the following domains: "*.ifmsystems.com", "*.myinfomedia.com", "*.superservice.com", "*.superservice.auth0.com".

Browser settings:

- Where the browser Popup Blocker setting is switched on - ensure these domains are included as an exception "*.ifmsystems.com", "*.myinfomedia.com", "*.superservice.com", "*.superservice.auth0.com".
- Cookies enabled
- JavaScript enabled